

# KERALA IT NEWS

THE MONTHLY NEWSLETTER OF IT PARKS KERALA



## NISSAN DIGITAL TAKES PART IN TENCON 2019, SHOWCASES LEAF

Highlighting its global vision of Intelligent Mobility, Nissan participated at the TENCON19, the international conference on emerging technologies recently organised by the Institute of Electrical and Electronics Engineers (IEEE) Kerala chapter.

As the title sponsor, Nissan Digital showcased its amazing electric vehicle, Nissan LEAF, at its booth and also engaged the audience with a curated hackathon in partnership with HackerEarth.

The conference attracted around 1700 participants from Asia-Pacific region.

Visitors from diverse backgrounds, including government officials, academicians, technical experts, technologists and students, thronged the Nissan Digital booth to witness and experience Nissan's Vehicle to Home (V2H) demonstration. Arif Mohammad Khan, the Governor of Kerala, enquired about LEAF and witnessed the V2H technology demonstration at the Nissan booth.

The Governor called upon technocrats and scientists to develop environment and people-friendly technologies that are available and affordable to the common man. "The new technologies must be in tune with the goals of sustainable development aimed at achieving a clean and healthy future," he said while inaugurating TENCON 2019.



Underscoring the impact of technology in various spectrums of life, he added that development and use of technology must be rooted in moral commitment.

Nissan Digital also hosted a special industry panel session on 'Cyber Security' on the occasion. Tarun Kumar, CISO, Nissan Digital moderated the session on 'New Age Cyber Attacks – Strategies to mitigate them and Remediate' which saw the participation of panellists from various related sectors.

On the second day, Bruno Grippay, Regional Director, Customer Experience, Nissan AMI Region, addressed a session on the 'Role of Connected Cars in Mobility Revolution.'

On the final day, Tony Thomas, CVP & CIO, Nissan Motor Corp. delivered a keynote on 'Sustainability with Digital Transformation.'

# ULTS SIGNS MoU WITH DUTCH RESEARCH FIRM TNO

UL Technology Solutions (ULTS), a subsidiary of Uralungal Labour Contract Cooperative Society (ULCCS), has signed a memorandum of understanding (MoU) with the Netherlands Organisation for Applied Scientific Research (TNO) for long-term consultancy and training services.

The collaboration will be in the fields of Artificial Intelligence (AI), blockchain, cyber security and IoT-based solutions spanning the areas like crowd management, water management, agri-food and smart cities. Raveendran Kasthuri, Group CEO, ULCCS, signed the MoU with Jan Wester, Principal Strategist, TNO at Hotel Grand Hyatt in Kochi recently.

TNO is planning to work closely with the State Government in realising a world-class IoT ecosystem in Kerala that can develop and mature while solving societal challenges. The strategy includes developing public real estate locations like campuses or stadiums into living labs.



These labs will function as a 'compact pressure cooker' to develop new services and products in a fully operational setting. The field labs will be connected to state-wide programmes with a strong IoT component, giving the ecosystem the chance to come up with home-made solutions for local challenges. ULTS will be the main partner in executing and implementing these smart solutions in large projects in and outside Kerala. TNO and ULTS will also jointly engage in projects outside Kerala.

Henk Koning, Special Envoy for

Dutch Government for Water Management and Brigit Gijsbers, Director-General for Aviation, were present from the Dutch side during the signing ceremony. Also present were Dr. Shaji Krishnan, Senior Scientist, TNO and Dinesh Chandran, Delivery Head, ULTS. From the Kerala Government side, Sanjay Kaul IAS, Secretary of Ports and Managing Director of Kerala State Industrial Development Corporation (KSIDC) and Dr. Vishwas Mehta IAS, Additional Chief Secretary, Departments of Water Resources, CSINS and Housing took part.

## JOSCOCARE OPENS RBMC AT CYBERPARK



Joscocare has opened its second Remote Business Management Centre (RBMC) at Cyberpark Kozhikode. Joscocare is one of the reputed staffing agencies in the UK that provides temporary and permanent healthcare staff to UK healthcare providers. P M Sasi, CEO, IT Parks Kerala inaugurated the RBMC in the presence of Shaju Jose, MD and Sebastian Abraham, Operations Director, Joscocare.

## UST GLOBAL ACQUIRES COMPLYUSA

UST Global has acquired ComplyUSA, a comprehensive compliance assessment and privacy automation platform.

ComplyUSA has been at the forefront of the customer data privacy and compliance movement. The ComplyUSA platform will be fully integrated into UST Global's privacy and compliance suite of offerings, with existing tools like Ctrl-Data, offering data discovery and comprehensive assessment solution, as well as Subject Access Request (SAR) automation.

"Privacy laws are now in a state of flux both at the State and federal-levels causing a significant 'known unknown' impact on our clients. Automation is critical to effectively manage varying SAR workloads. ComplyUSA is a complete automation-led solution that assists companies not only in managing privacy compliance, but

also in unlocking the value of customer data by building trust," said Niranjan Ramsunder, Chief Technology Officer, UST Global.

"The acquisition of ComplyUSA fits with UST Global's strategy of broadening our compliance and regulatory technology offerings to create a differentiated value proposition for our clients," added Sunil Kanchi,

Chief Investment Officer, UST Global.

"The acquisition by UST Global is poised to give us a com-

petitive advantage in the consumer privacy space. With UST's global presence and focus on innovation, and ComplyUSA's expertise in consumer privacy, we can offer large-scale enterprises with a unique managed service offering that combines high-quality consumer experience with a cost-efficient outcome-based pricing model," said Scott Hines of ComplyUSA.



## IBS PARTNERS WITH AMERICAN AIRLINES CARGO

American Airlines Cargo has taken a giant leap forward in the modernisation of its cargo operations by deploying IBS Software's iCargo air cargo management platform across its entire global network. In doing so, the airline company consolidated a complex IT back-end comprising 90-plus legacy systems. The iCargo platform equips American with the power to deliver an upgraded customer experience and provides a more effective set of business tools to deliver greater value to its customers.

American Airlines Cargo migrated all its core business functions into the fully integrated iCargo solution, including cargo sales, cargo terminal operations, warehouse management, ULD management and cargo revenue accounting. The new system, deployed on the cloud and provided as a Software-as-a-Service (SaaS) offering, went live at all American stations simultaneously on October 1. It is also in action at the passenger ticketing counter supporting the booking and tendering of American's premium Priority Parcel Service (PPS) product. The platform has already been rolled out to 6200



American Airlines Cargo team members, 2772 airport agents, and more than 30,000 customers.

The iCargo platform drives improved business performance through digitally-enabled processes across core business verticals in sales, operations and accounting, which provide customers with wider online channels, better shipment tracking, greater efficiency in warehouses, and a robust back-end revenue recognition and accounting system that will strengthen the business and the end customer and employee experience.

"Our partnership with the incredible team at IBS has been key to our

success," said Rick Elieson, President, American Airlines Cargo. "Our investment in the iCargo platform allows us to better take care of our team members and serve our customers. It also positions us to adapt to industry challenges or changing customer needs as we continue on our modernization journey."

"IBS Software is privileged to be associated with such an iconic name in the airline industry and is proud to be the core technology partner in American Airlines Cargo's modernization project that seeks to transform its business and operations through the latest digital technology solutions," said Ashok Rajan, Head of Cargo & Logistics Solutions, IBS Software.

## EYE SCREENING CAMP FOR TECHIES HELD AT CYBERPARK



Cyberpark in association with Calicut Forum for IT (CAFIT) recently conducted an awareness programme on 'Dry Eye' and a free screening camp for IT professionals under the aegis of Dr. Chandrakanth Malabar Nethralaya Hospital. 'Dry eyes' is a condition which is prevalent among those working in the IT sector and those using other electronic gadgets like mobile phones continuously. If left untreated, it will result in serious eye problems, including blindness.

It was for the first time that an eye hospital in Kozhikode has conducted such a programme for IT professionals. More than 500 employees and members of Cyberpark and CAFIT attended the programme. M K Raghavan MP inaugurated the event. Dr. Chandrakanth, Chairman and Chief Surgeon of Dr. Chandrakanth Malabar Nethralaya led the session on 'dry eyes' and provided health tips, which was followed by a question and answer session.

Nireesh C, GM – Marketing, Cyberpark and Dr. Prithvi of Dr. Chandrakanth Malabar Nethralaya Hospital were present on the occasion. Haris, President, CAFIT offered felicitation while Abdul Gafoor, Secretary, CAFIT proposed a vote of thanks.

# Kerala IT Overview



## TECHNOPARK - THIRUVANANTHAPURAM

- India's largest, fastest growing IT Park
- 760 acres with 9.33 million sq.ft. of IT built-up space
- 'One of the world's greenest IT Parks' - Rediff.com
- Technopark Phase 3 - India's largest LEED Gold-rated building
- Over 390 companies with 53,000 IT professionals
- Technocity Phase 4 - an upcoming IT integrated township
- Rural IT Park in Kollam - for startups



## TECHNOCITY - THIRUVANANTHAPURAM

- 300 acres of IT integrated township
- Knowledge City, 100 acres for knowledge-based township
- 2 lakh sq. ft. IT building coming up
- Mix of SEZ / DTZ area • 7 km from Technopark campus
- Upcoming cost-effective IT space for startups & SMEs



## INFOPARK - KOCHI

- 323 acres of IT development
- 6 million sq.ft. of IT built-up space
- Mix of SEZ & DTZ areas • Cost-effective IT space
- Rural IT parks @ Cherthala & Koratty for startups



## CYBERPARK - KOZHIKODE

- Emerging IT hub for Malabar region
- 45-acre campus with a mix of SEZ & DTZ
- Cost-effective IT space for startups, SMEs & MNCs
- Ready-to-occupy 3 lakh sq. ft. IT SEZ building
- Smart business centres & warm shell options
- Long-term land lease option



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